280679 - Agents and Documentation of Supply Chains

**Degree competences to which the subject contributes**

### Specific:
1. Knowledge, use and application of the principles of the ship systems and quality management applied to the vessel and safety management audits of the ship.

### General:
5. **ABILITY TO IDENTIFY AND SOLVE PROBLEMS IN THE FIELD OF ENGINEERING**

### Transversal:
2. **ENTREPRENEURSHIP AND INNOVATION** - Level 1. Showing enterprise, acquiring basic knowledge about organizations and becoming familiar with the tools and techniques for generating ideas and managing organizations that make it possible to solve known problems and create opportunities.
3. **THIRD LANGUAGE**. Learning a third language, preferably English, to a degree of oral and written fluency that fits in with the future needs of the graduates of each course.
4. **TEAMWORK** - Level 1. Working in a team and making positive contributions once the aims and group and individual responsibilities have been defined. Reaching joint decisions on the strategy to be followed.

### Teaching methodology
- Receive, understand and synthesize knowledge.
- Set up and solve real situations on Shipping Companies.
- Set up and solve real situations on Supply Chain's Enterprises.
- Develop critical thinking and reasoning and defend I orally or in writing.
- Develop a work individually.
- Develop the Team Work.

### Learning objectives of the subject
- Understand the importance of maritime business, analyzing all its components.
- Know the business stakeholders of the international shipping and logistics, and the specific tasks they perform.
- Know the generalities of the companies involved in the maritime business.
- Know the real sense of the Supply Chain of the Transport.
- Obtain the knowledge of the management of incidents and claims in the maritime business.
- Obtain the knowledge of the International Certificates associated to the Maritime & Shipping Business.
## Study Load

<table>
<thead>
<tr>
<th></th>
<th>Hours large group:</th>
<th>Hours medium group:</th>
<th>Hours small group:</th>
<th>Guided activities:</th>
<th>Self study:</th>
<th>Percentage</th>
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<tbody>
<tr>
<td><strong>Total learning time:</strong></td>
<td>150h</td>
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<td>15h</td>
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<td><strong>Shipping Owners</strong></td>
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<td>(ENG) Maritime Operators.</td>
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<td>(ENG) Operadores Marítimos</td>
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<td>(ENG) Operadores de Transporte Terrestre y Ferroviario</td>
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<td>(ENG) Train &amp; Truck operators</td>
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<td>(ENG) Empresas Transitarias</td>
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<td>(ENG) Freight Forwarders</td>
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Freight Forwarders

Degree competences to which the content contributes:

(ENG) Los Clientes de la Cadena Logística

Degree competences to which the content contributes:

(ENG) The Customers on the Transport Supply Chain.

Degree competences to which the content contributes:

The Customers on the Transport Supply Chain

Degree competences to which the content contributes:

(ENG) Los Agentes Consignatarios

Degree competences to which the content contributes:

(ENG) Shipping Agents

Degree competences to which the content contributes:

Shipping Agents

Degree competences to which the content contributes:

(ENG) Agentes de Aduana

Degree competences to which the content contributes:

(ENG) Custom’s Agents.

Degree competences to which the content contributes:
## Customs Agents

Degree competences to which the content contributes:

## (ENG) Operadores Logísticos

Degree competences to which the content contributes:

## (ENG) Supply Chain Operators.

Degree competences to which the content contributes:

## Supply Chain Operators

Degree competences to which the content contributes:

## (ENG) Comunidad Portuaria, Estructura y Funciones

Degree competences to which the content contributes:

## (ENG) Port’s Community. Structure & Functions

Degree competences to which the content contributes:

## Port’s Community. Structure & Functions

Degree competences to which the content contributes:

## (ENG) La Cadena logística más allá del Puerto

Degree competences to which the content contributes:

## (ENG) Supply Chain Applications out of the Maritime Business.

Degree competences to which the content contributes:
### Supply Chain Applications out of the Maritime Business

Degree competences to which the content contributes:

### (ENG) Rutas marítimas en el Negocio Marítimo.

Degree competences to which the content contributes:

### (ENG) Vessel Routing on the Shipping Business

Degree competences to which the content contributes:

### Vessel Routing on the Shipping Business

Degree competences to which the content contributes:

### (ENG) Certificados Internacionales en la Cadena Logística del Transporte

Degree competences to which the content contributes:

### (ENG) International Certification on the Transport’s Supply Chain

Degree competences to which the content contributes:

### International Certification on the Transport’s Supply Chain

Degree competences to which the content contributes:

### (ENG) Claim’s Management.

Degree competences to which the content contributes:

### (ENG) Resolución de Incidencias y reclamaciones.

Degree competences to which the content contributes:
Claim's Management

Degree competences to which the content contributes:

Qualification system

The final qualification is the sum of partial evaluations as follows:

\[ N_{\text{final}} = 0,3 \times N_{\text{pf}} + 0,7 \times N_{\text{ac}} \]

- \( N_{\text{final}} \): Final Qualification
- \( N_{\text{pf}} \): Qualification of the Final Evaluation
- \( N_{\text{ac}} \): Continuous Assessment

The final evaluation consists in a written work together with a public presentation, regarding concepts and other associated learning objectives of the course in terms of knowledge or understanding.

By other hand, during the course, will be carried out continuous assessment is to do different activities, especially group added character and training, made during the year (in the classroom and outside of it).

Regulations for carrying out activities

- If not performed any of the class activities or continuous assessment will be considered as zero (0) in the ratings.

Bibliography