Guía docente
300087 - SMAO - Gestión Estratégica para Operaciones Aéreas

Unidad responsable: Escuela de Ingeniería de Telecomunicación y Aeroespacial de Castelldefels
Unidad que imparte: 748 - FIS - Departamento de Física.
Curso: 2021 Créditos ECTS: 5.0 Idiomas: Inglés

PROFESORADO
Profesorado responsable: Jovana Kuljanin
Otros:

CAPACIDADES PREVIAS
English (and professional/technical english). Mathematics and statistics. Knowledge related to business course (business models, microeconomics, macroeconomics, international agreements and organizations in civil aviation, air transport industry). Knowledge related to aircraft, airport and airspace acquired in other courses of Bachelor degree. Basic and required courses related to calculus and statistics. Business/company, aerospace technology, air transport infrastructure. Familiarity with knowledge of programming languages is preferable, especially Python and/or Matlab and C++.

REQUISITOS

METODOLOGÍAS DOCENTES
The course combines the following teaching methodologies:
- Theory classes.
- Autonomous learning: students will study using self-learning material.
- Cooperative learning: students will form small group (2-4 people) to fulfill some of the activities of the course.
- Project based learning: students will build a small team project (3-4 people).
Directed learning hours will consist in exercises and practical examples, after the theory classes in which the professor exposes the content of the subject. With the directed learning hours, the students will be motivated to participate actively in their education and to complete the knowledge acquired during theory classes, usually with the help of computers.
OBJETIVOS DE APRENDIZAJE DE LA ASIGNATURA

The aim of this course is to provide students with the fundamentals of the strategic management of the airline operations. Some strategic management concepts and analytical tools to the airline industry will be proposed, as well as modeling and optimization techniques.

On successful completion of this course a student will be able to:
- appraise key factors affecting demand for air travel,
- evaluate forecasting methods and interpret the results with confidence,
- understand the structure of airline revenue and cost,
- understand the principles of airline network design,
- describe the functions of flight operations, crewing and scheduling departments and the legal requirements,
- develop a flight and crew schedule,
- understand the impact of irregular operations and mechanisms to efficiently handle the disruption,
- state how maintenance requirements are determined and how the legal requirements are met.

HORAS TOTALES DE DEDICACIÓN DEL ESTUDIANTADO

<table>
<thead>
<tr>
<th>Tipo</th>
<th>Horas</th>
<th>Porcentaje</th>
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<tbody>
<tr>
<td>Horas grupo mediano</td>
<td>9,0</td>
<td>6.72</td>
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<tr>
<td>Horas grupo pequeño</td>
<td>15,0</td>
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<td>Horas aprendizaje autónomo</td>
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<tr>
<td>Horas grupo grande</td>
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<td>22.39</td>
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</tbody>
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Dedicación total: 134 h

CONTENIDOS

**Introduction to demand and forecasting for airlines**

**Descripción:**
- Introduction to air travel demand concept
- Introduction to air travel demand forecasting
- Market analysis, trend analysis, time series analysis
- Econometric modelling
- Evaluating forecasting results

**Dedicación:** 9h
- Grupo grande/Teoría: 4h
- Grupo pequeño/Laboratorio: 2h
- Aprendizaje autónomo: 3h

**Airline planning and operations**

**Descripción:**
- Airline network design
- Fleet and schedule planning
- Aircraft routing and airline crew pairing and rostering

**Dedicación:** 31h
- Grupo grande/Teoría: 8h
- Grupo mediano/Prácticas: 3h
- Aprendizaje autónomo: 20h
Disruption management

Descripción:
- Irregular operations and disruption management
- Basic concepts on airline maintenance

Dedicación: 16h
Grupo grande/Teoría: 6h
Grupo pequeño/Laboratorio: 2h
Aprendizaje autónomo: 8h

Project

Descripción:
Working in groups, the students will perform a literature review to select current challenges in airline planning and operations (i.e., crew pairing and rostering, fleet planning, etc.,) and will develop an algorithm to propose a solution to the identified problem. Focus will be made on identifying the problem, extracting realistic data, choosing the best method to solve it, validating the model and correctly extracting results, statistics and conclusions.

Dedicación: 69h
Grupo grande/Teoría: 8h
Grupo pequeño/Laboratorio: 12h
Aprendizaje autónomo: 49h

SISTEMA DE CALIFICACIÓN

Participation in class and exercises: 10%
Individual exams and tests: 35%
Projects and presentations: 55%

BIBLIOGRAFÍA

Básica:
- Shaw, S., Airline Marketing and Management. Taylor & Francis, 2011.