Course guides
250718 - 250718 - Quality Management

Unit in charge: Barcelona School of Civil Engineering
Teaching unit: 758 - EPC - Department of Project and Construction Engineering.
Degree: MASTER'S DEGREE IN STRUCTURAL AND CONSTRUCTION ENGINEERING (Syllabus 2015). (Optional subject).
Academic year: 2020   ECTS Credits: 5.0   Languages: Spanish, English

LECTURER
Coordinating lecturer: NURIA FORCADA MATHEU
Others: NURIA FORCADA MATHEU

DEGREE COMPETENCES TO WHICH THE SUBJECT CONTRIBUTES

Specific:
13367. To apply innovative and sustainable technological aspects in the management and implementation of projects and works.
13370. To analyze the multiple technical and legal conditions arising in the construction of public works, and use proven methods and proven technologies with the aim of achieving greater efficiency in construction while respecting the environment and protecting the safety and health of workers and users of public works.

General:
13360. To conceive, design, analyze and manage structures or structural elements of civil engineering or building, encouraging innovation and the advance of knowledge.
13361. To develop, improve and use conventional materials and new construction techniques to ensure the safety requirements, functionality, durability and sustainability.
13362. To define construction processes and methods of organization and management of projects and works.
13363. To design plans for safety, quality and environmental and socioeconomic impacts related to the construction process.

TEACHING METHODOLOGY
The course is based on face to face sessions where the teacher will present the concepts and basic materials, examples and exercises. Support material will be available through the virtual campus ATENEA: content, programming, evaluation activities and bibliography.
LEARNING OBJECTIVES OF THE SUBJECT

Subject to give a clear vision of quality in construction

- Capability to interpret the results of in situ tests in structures and laboratory tests.
- Capability to perform management and quality assurance in construction.


This course aims to give an overview of the systems and tools for quality management and control in projects and organizations linked to the construction sector.

Currently the quality represents a strategic value and differentiation in all companies. The characteristics of the construction sector and the lack of training has led to the construction companies encounter difficulties in developing appropriate systems of quality management. The aim of this course is therefore that students know the importance of proper quality management for obtaining professional success and corporate survival and to become familiar with technologies for quality management. The subject also covers aspects of support infrastructures and national and international regulations.

The course covers practical areas of knowledge, so that students can analyze situations that arise in their professional lives and provide possible solutions. In the course we can distinguish three areas to acquire the basis for development of suitable skills:

- Quality Management Systems.
- Quality Control and Management tools.
- Analysis, control and quality improvement.

STUDY LOAD

<table>
<thead>
<tr>
<th>Type</th>
<th>Hours</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self study</td>
<td>80,0</td>
<td>63.95</td>
</tr>
<tr>
<td>Guided activities</td>
<td>6,0</td>
<td>4.80</td>
</tr>
<tr>
<td>Hours medium group</td>
<td>9,8</td>
<td>7.83</td>
</tr>
<tr>
<td>Hours small group</td>
<td>9,8</td>
<td>7.83</td>
</tr>
<tr>
<td>Hours large group</td>
<td>19,5</td>
<td>15.59</td>
</tr>
</tbody>
</table>

Total learning time: 125.1 h

CONTENTS

INTRODUCTION

Description:
Introduction to the construction sector
Introduction to the quality concept

Full-or-part-time: 14h 23m
Theory classes: 6h
Self study: 8h 23m
QUALITY MANAGEMENT SYSTEMS

Description:
Quality Assurance Measures
Tools for quality management and control
Lean Management

Full-or-part-time: 36h
Theory classes: 6h
Practical classes: 6h
Laboratory classes: 3h
Self study: 21h

ANALYSIS CONTROL AND QUALITY IMPROVEMENT

Description:
Quality Management in the design stage
Quality Management in the construction stage
Quality Management in the operational and maintenance stage
BIM for quality management
Non-quality costs

Full-or-part-time: 43h 12m
Theory classes: 12h
Practical classes: 3h
Laboratory classes: 3h
Self study: 25h 12m

GRADING SYSTEM

The subject evaluation consists on a continuous evaluation based on several activities.

These activities are both individual or group activities to be done during the course (during classes or at home).

EXAMINATION RULES.

Failure to perform an assessment activity in the scheduled period will result in a mark of zero in that activity.

BIBLIOGRAPHY

Basic: