

310516 - Mediation and Conflict Management

Coordinating unit:	310 - EPSEB - Barcelona School of Building Construction		
Teaching unit:	732 - OE - Department of Management		
Academic year:	2019		
Degree:	MASTER'S DEGREE IN BUILDING CONSTRUCTION MANAGEMENT (Syllabus 2015). (Teaching unit Optional)		
ECTS credits:	5	Teaching languages:	Spanish

Teaching staff

Coordinator: FERNANDO CARLOS DE VALDIVIA GONZALEZ

Degree competences to which the subject contributes

Basic:

CB7. The students must be able to apply the acquired knowledges and their ability of resolution of problems in new or little known environments inside more wide environments (or multidisciplinary) related with their study field.

Specific:

CE12MUGE. Apply management models suitable for edification processes

CE05MUGE. Implement management models of resources in companies in the sector of construction

Generical:

CG4MUGE. Analyse, evaluate and synthesise critically, the information to propose solutions or alternatives to situations arising from building management processes.

Transversal:

05 TEQ. TEAMWORK. Being able to work as a team player, either as a member or as a leader. Contributing to projects pragmatically and responsibly, by reaching commitments in accordance to the resources that are available.

Learning objectives of the subject

THE PURPOSE OF THE MEDIATION AND MANAGEMENT OF CONFLICTS IS THAT THE PARTS IN CONFLICT HAVE THE CAPACITY TO MANAGE PRE-CONFLICTUAL SITUATIONS AND SPECIFIC SITUATIONS DURING THE CONFLICT, LIKE THE EFFECTIVE MEDIATION IN FRONT OF ANTAGONIC INTERESTS

Study load

Total learning time: 125h	Hours large group:	15h	12.00%
	Hours medium group:	5h	4.00%
	Hours small group:	5h	4.00%
	Guided activities:	10h	8.00%
	Self study:	90h	72.00%



310516 - Mediation and Conflict Management

310516 - Mediation and Conflict Management

Content

<p>1.- Conflict mediation</p>	<p>Learning time: 27h Theory classes: 2h Practical classes: 4h Guided activities: 1h 15m Self study : 19h 45m</p>
<p>Description: Management of conflicts from the perspective of the current society model. Vectors of analysis of the conflict between individuals, companies and against the administration The mentality of the negotiation: technique of transmission, knowledge and capacity of dialogue Differentiation between mediation and transaction. Performance Techniques and Profiles</p>	
<p>2.- Intrajudicial mediation</p>	<p>Learning time: 9h Theory classes: 2h Practical classes: 1h Guided activities: 1h 15m Self study : 4h 45m</p>
<p>Description: Structure of the administration of Justice. Judicial organs: powers The conflict from the point of view of the judiciary Types of conflicts according to the jurisdictional order Personal scope of the conflict: fundamental rights, private rights and public rights European and Spanish regulations Capacity of management of the conflict by the judge</p>	
<p>3.- Mediation and lawyers</p>	<p>Learning time: 27h Theory classes: 4h Practical classes: 2h Guided activities: 1h 15m Self study : 19h 45m</p>
<p>Description: Types of conflict involving the lawyer Advocacy as a lawyer and advocate as mediator The lawyer and the transaction Lawyer and area of economic interest of the conflict Strategy of the compromises Strategy in stakeholder interviews Drafting of agreements</p>	

310516 - Mediation and Conflict Management

<p>4.- Conflict of organized crime</p>	<p>Learning time: 27h Theory classes: 4h Practical classes: 2h Guided activities: 1h 15m Self study : 19h 45m</p>
<p>Description: Conflict management as a weapon against organized crime. The power of social relations Globalization and Crime Formal tools A social proposal</p>	
<p>5.- Conflict management in private security</p>	<p>Learning time: 42h Theory classes: 6h Practical classes: 3h Guided activities: 1h 15m Self study : 31h 45m</p>
<p>Description: Coordination and Organization of the Emergency Structure Annual issues Staff and Training</p>	

Bibliography