Course guides
310516 - 310516 - Mediation and Conflict Management

Unit in charge: Barcelona School of Building Construction
Teaching unit: 732 - OE - Department of Management.
Degree: MASTER'S DEGREE IN BUILDING CONSTRUCTION MANAGEMENT (Syllabus 2015). (Optional subject).
Academic year: 2021  ECTS Credits: 5.0  Languages: Spanish

LECTURER
Coordinating lecturer: FERNANDO CARLOS DE VALDIVIA GONZALEZ
Others:

DEGREE COMPETENCES TO WHICH THE SUBJECT CONTRIBUTES

Specific:
CE12MUGE. Apply management models suitable for edification processes
CE05MUGE. Implement management models of resources in companies in the sector of construction

General:
CG4MUGE. Analyse, evaluate and synthesise critically, the information to propose solutions or alternatives to situations arising from building management processes.

Transversal:
05 TEQ. TEAMWORK. Being able to work as a team player, either as a member or as a leader. Contributing to projects pragmatically and responsibly, by reaching commitments in accordance to the resources that are available.

Basic:
CB7. The students must be able to apply the acquired knowledges and their ability of resolution of problems in new or little known environments inside more wide environments (or multidisciplinary) related with their study field.

TEACHING METHODOLOGY

This subject aims to combine the teaching methodology of the case based on simulations of mediation and conflict management together with the presentation of the necessary theoretical contents.
In the theoretical classes the theoretical concepts related to the different subjects of the subject will be presented creating spaces for participation using real cases to enrich the debate among the students.

LEARNING OBJECTIVES OF THE SUBJECT

THE PURPOSE OF THE MEDIATION AND MANAGEMENT OF CONFLICTS IS THAT THE PARTS IN CONFLICT HAVE THE CAPACITY TO MANAGE PRE-CONFLICTUAL SITUATIONS AND SPECIFIC SITUATIONS DURING THE CONFLICT, LIKE THE EFFECTIVE MEDIATION IN FRONT OF ANTAGONIC INTERESTS

STUDY LOAD

<table>
<thead>
<tr>
<th>Type</th>
<th>Hours</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self study</td>
<td>90,0</td>
<td>72.00</td>
</tr>
<tr>
<td>Hours large group</td>
<td>15,0</td>
<td>12.00</td>
</tr>
<tr>
<td>Hours small group</td>
<td>5,0</td>
<td>4.00</td>
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<thead>
<tr>
<th>Type</th>
<th>Hours</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Guided activities</td>
<td>10,0</td>
<td>8.00</td>
</tr>
<tr>
<td>Hours medium group</td>
<td>5,0</td>
<td>4.00</td>
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**Total learning time:** 125 h

#### 1.- Conflict mediation

**Description:**
Management of conflicts from the perspective of the current society model.
Vectors of analysis of the conflict between individuals, companies and against the administration
The mentality of the negotiation: technique of transmission, knowledge and capacity of dialogue
Differentiation between mediation and transaction. Performance Techniques and Profiles

**Full-or-part-time:** 27h
- Theory classes: 2h
- Practical classes: 4h
- Guided activities: 1h 15m
- Self study : 19h 45m

#### 2.- Intrajudicial mediation

**Description:**
Structure of the administration of Justice. Judicial organs: powers
The conflict from the point of view of the judiciary
Types of conflicts according to the jurisdictional order
Personal scope of the conflict: fundamental rights, private rights and public rights
European and Spanish regulations
Capacity of management of the conflict by the judge

**Full-or-part-time:** 9h
- Theory classes: 2h
- Practical classes: 1h
- Guided activities: 1h 15m
- Self study : 4h 45m

#### 3.- Mediation and lawyers

**Description:**
Types of conflict involving the lawyer
Advocacy as a lawyer and advocate as mediator
The lawyer and the transaction
Lawyer and area of economic interest of the conflict
Strategy of the compromises
Strategy in stakeholder interviews
Drafting of agreements

**Full-or-part-time:** 27h
- Theory classes: 4h
- Practical classes: 2h
- Guided activities: 1h 15m
- Self study : 19h 45m
4.- Conflict of organized crime

Description:
Conflict management as a weapon against organized crime.
The power of social relations
Globalization and Crime
Formal tools
A social proposal

Full-or-part-time: 27h
Theory classes: 4h
Practical classes: 2h
Guided activities: 1h 15m
Self study: 19h 45m

5.- Conflict management in private security

Description:
Coordination and Organization of the Emergency Structure
Annual issues
Staff and Training

Full-or-part-time: 42h
Theory classes: 6h
Practical classes: 3h
Guided activities: 1h 15m
Self study: 31h 45m

GRADING SYSTEM

CONTINUOUS ASSESSMENT BASED ON CASE STUDIES (70%) WITH PRESENTIAL EVIDENCE (30%)