In case of evacuation

When you hear an evacuation message over the PA system or the fire alarm sounds, take the following steps:

1. Leave the premises.
   - Close but don't lock the doors.

2. Proceed to the nearest stairway and exit.
   - Follow evacuation route signs.

3. Proceed to the Assembly Point.
   - Do NOT return to the building until management or emergency services personnel tell you that you may.

If you’re visiting a UPC facility

Follow the instructions given by the person in charge.
Ask him or her where the nearest exit and the Assembly Point are.

If you’re working in a rack room or data centre

Some racks are located in rooms protected by automatic fire extinguishing systems.

If the alarm of the automatic fire extinguishing system sounds,
Leave the premises immediately.

If you’re in a storeroom

Make sure no one remains on the premises and close the door as you leave.
In case of fire

If you discover a fire that has just started. **INCIPIENT STAGE FIRE**

1. **Raise the alarm**
   - Alert anyone nearby.
   - Activate the fire alarm.
   - Call Emergències UPC

2. **Check that:**
   - The fire is small and has not spread.
   - There isn’t much smoke.
   - Your escape route is clear.
   - If these three conditions are met,

3. **Attempt to put out the fire**
   - If you know how to use a fire extinguisher.

If you discover a **FIRE**

1. **Close the door** of the area where the fire is so it is contained.

2. **Raise the alarm**
   - Alert anyone nearby.
   - Activate the fire alarm.
   - Call Emergències UPC

3. **Evacuate the building**
   - Follow evacuation instructions
In case of a lockdown

A lockdown is a measure aimed at protecting people by having them stay inside a building until it’s safe to leave.

If you hear a lockdown message over the PA system or UPC staff tell you a lockdown is in effect.

1. **Don’t leave the building.**
   - If you’re outside, quickly enter any building.

2. **Close all exterior windows and doors.**
   - Turn off air-conditioning and ventilation systems.

3. **Wait inside the building** until the emergency coordinator or emergency services personnel tell you that you may leave.