



The quality policy of scientific and technical services from Universitat Politècnica de Catalunya is based on the following points:

1.- Customer orientation

We must identify the needs and expectations of our customers to satisfy them to the fullest, because a happy customer is our best asset and ensure continuity.

2.- Focus on results

The objectives annually, we will validate the system of quality management.

3. – Development and involvement of people

We are aware that our success is associated with the development and involvement of the people, which is why the leadership ensures continuing education, and communication up and down of all staff involved in achieving our goals.

4.- Involvement with suppliers and partners

We work closely with our suppliers of products and services, as well as with our partners, to ensure that the products resulting from their activities positively interrelationships with our quality management.

6.- continuous Improvement

All our efforts are to be routed to perform better and better all we do. We therefore provide a tool for continuous improvement both internally and externally.